



Warranty Against Defects | Marbig Comfort Grip Scissors

This product is provided with a **5 year** warranty limited to defects in material and workmanship from the date of original purchase (you must retain proof of purchase) (**Warranty Period**). This warranty is offered by ACCO Brands Australia Pty Ltd (ABN 16 000 265 047) if the product was purchased in Australia or ACCO Brands New Zealand Limited (26589) if the product was purchased in New Zealand (each referred to individually, as **ACCO Brands**). ACCO Brands will, at its own discretion, either repair or replace this product (with a new or refurbished product) if the defect is deemed by ACCO Brands to be the result of faulty materials or workmanship but subject to the conditions set out in this warranty.

Any other representation contained on this product's packaging or provided with this product which constitutes or appears to constitute a warranty is hereby excluded and is not given by ACCO Brands (except for the statutory warranties as indicated below).

You may claim on this warranty only within the Warranty Period in the manner set out below and provided that you have complied with all the other conditions of this warranty. This warranty can only be exercised by the original purchaser of the product and is not transferrable to any other person or entity under any circumstances.

Statutory Guarantees and Your Other Rights and Remedies

This warranty is provided in addition to other rights or remedies that you, as a consumer, may have under Australian or New Zealand consumer law, or any other applicable law.

For Australia: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

For New Zealand: Our Goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993. This guarantee applies in addition to the conditions and guarantees implied by that legislation.

What this Warranty Does Not Cover

If ACCO Brands reasonably considers that any of the following situations are present, this warranty does not apply:

- any cosmetic damage, or normal wear and tear;
- where the product has not been used, stored and/or maintained in accordance with any instructions provided with the product;
- where damage or defects are due to unusual, abnormal, non-recommended or negligent use, handling or maintenance of the product;
- any alterations or repairs to the product not authorised in writing or performed by ACCO Brands; or
- liability based on any service or other agreement or arrangement entered with any third party.

How to Make a Claim

To make a claim under this warranty please contact your place of purchase within the Warranty Period (from the date of purchase). Proof of your purchase of this product, such as your receipt or invoice, must be provided in addition to a detailed description of the defect in the product. Your claim will be assessed under the terms and conditions of this warranty and the laws applicable to your place of purchase.

Distributor Contact Details

Australian Customers

ACCO Brands Australia Pty Ltd
Locked Bag 50, Blacktown BC, NSW 2148
Phone: 1300 278 546
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New Zealand Customers

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